

JCCC Program Review Summary 2021

Subject: **Hospitality Management**

Resource Utilization Indicators

	Number of Faculty		Student Credit Hours by Faculty Type		
	Part Time	Full Time	Part Time	Full Time	Total
2019	9	10	597	3675	4272
2020	9	10	670	3250	3920
2021	9	10	357	2780	3137

Notes:

Faculty type determined using cost center (org #). Some subjects may have more than one org #.

A full-time faculty member teaching a subject NOT tied to his or her home cost center is counted as part-time for that subject.

Total Student Credit Hours (SCH) are divided by the number of faculty teaching the class. E.g., for a class generating 30 SCH with 3 full-time faculty, then 10 SCH go to each faculty member.

Quality Indicators - Enrollment

Year	Subject	Subject Prefix	Headcount (unduplicated)	seats filled	#sections	Average Class Size	% Student Completion	% Student Success	% Student Attrition	Student Credit Hours
2019	Hospitality Management	HMGT	444	1,610	115	14.0	95	80	4	4,272
2020	Hospitality Management	HMGT	417	1,477	110	13.4	92	76	7	3,920
2021	Hospitality Management	HMGT	353	1,179	117	10.1	94	77	5	3,137

Notes:

Attrition rate: number of students with a W grade divided by total enrolled (unduplicated headcount)

Success rate: number of students with grades A, B, C, or P divided by total enrolled (unduplicated headcount)

Completion rate: number of students with grades A, B, C, D, F, or P divided by total enrolled (unduplicated headcount)

Quality Indicators - Expenses & Revenue

Year	Subject	Direct Tuition Revenue	Direct Expenses	Direct Cost Per CrHr	Total Revenue	Total Expenses	Total Cost Per CrHr
2018	Hospitality Management	\$398,232.55	\$1,421,471.10	\$306.62	\$1,426,335.92	\$2,943,558.00	\$634.93
2019	Hospitality Management	\$415,772.95	\$1,554,540.46	\$365.00	\$1,408,809.54	\$2,817,470.47	\$661.53
2020	Hospitality Management	\$384,504.17	\$1,510,738.15	\$387.37	\$1,418,848.25	\$2,771,999.77	\$710.77

Notes:

CrHr: Credit Hour

Direct: Includes department expenses/revenues as well as percentage of direct administrative expenditures.

Indirect: Includes a percentage of expenses and revenues associated with all other areas of campus that provide support to your program.

Total: Includes both direct and indirect

Source Activity Based Cost (ABC) model updated Fall 2020.

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Quality Indicators - Program Outcomes

% Placement Rate for Graduates

Employed	2017-2018	2018-2019	2019-2020
Catering Entrepreneurship (4230 cert)			
Chef Apprenticeship (2440 assoc)	100%	100%	89%
Food & Beverage Management (2550 assoc)	90%	60%	70%
Food and Beverage Management (4840 cert)			
Hospitality Entrepreneurship (4190 cert)			
Hotel & Lodging Management (2510 assoc)	67%	100%	33%

Notes:
 Source: JCCC Follow-Up Survey
 Placement rate calculation: Total employed in a related field divided by the total who responded to the JCCC Follow-up Survey.

of Graduates Transferring

Transfers	2017-2018	2018-2019	2019-2020
Catering Entrepreneurship (4230 cert)			
Chef Apprenticeship (2440 assoc)	1	2	0
Food & Beverage Management (2550 assoc)	2	4	2
Food and Beverage Management (4840 cert)			
Hospitality Entrepreneurship (4190 cert)			
Hotel & Lodging Management (2510 assoc)	2	0	0

of Graduates

Graduates	2018-2019	2019-2020	2020-2021	Total
Chef Apprenticeship (2440 assoc)	20	21	8	49
Food & Beverage Management (2550 assoc)	23	16	13	52
Hotel & Lodging Management (2510 assoc)	6	4	5	15